

## **TAGLINE**

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1 - (904) 396-1725.



## **STATEMENT OF NONDISCRIMINATION**

North Florida Surgeons, P.A. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.



## NOTICE OF NONDISCRIMINATION

North Florida Surgeons, P.A. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. North Florida Surgeons, P.A. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

## North Florida Surgeons, P.A.:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - o Qualified sign language interpreters; and
  - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not
  English, such as:
  - Qualified interpreters; and
  - o Information written in other languages.

If you need these services, contact the office at which you seek services, which contact information is available on our website: http://www.nflsurgeons.com.

If you believe that North Florida Surgeons, P.A. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: John P. Berlin, 11945 San Jose Boulevard, Building 300, Jacksonville, Florida 32223, Phone: (904) 396-1725, Fax: (904) 399-1717, Email: jberlin@nflsurgeons.com.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, John P. Berlin is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.